



Established in 1945, The Australian College of Health Service Executives is now Australia's largest professional body representing health management.

ACHSE (QLD) E-NEWS

WELCOME TO 2009 ALREADY.....!!

I always thought that people who referred to the 'time flying by' were really feeling their age but more and more people these days from different age groups are using the expression. Perhaps it is a sign of the times in which we live with everything happening at breakneck speed, aided by computers and forever advancing technology. Hopefully the hard times forecast and impending recession will also fly by at extraordinary speed so that we might return to less pressured times.

ACHSE Queensland has some interesting programs in the pipeline for 2009, commencing with the first breakfast on February 18.

February 18 Breakfast – Royal on the Park

“MAJOR HOSPITAL DEVELOPMENT – ARE WE ON THE RIGHT TRACK?”



Presentation by Phil Nedin, Global Healthcare Leader, Arup.

Is your healthcare infrastructure truly sustainable?

- Does your infrastructure support you in providing high quality cost effective healthcare?
- Does it provide the flexibility to support current and future reforms to your health services?
- Does it meet environmental requirements both now and for future generations?

Phil's presentation will focus on the development of healthcare facilities through a sustainable model. This covers:

- Considering the key components of a sustainable model
- Discussing how these components can enhance the business of healthcare delivery
- Identifying how each of the components can be achieved
- Discussing the barriers to following such a model
- Presenting some lessons learnt from UK and USA

Phil Nedin has been involved in the design and management of healthcare projects for 30 years and prior to joining Arup in 1988 spent 7 years working for the UK's National Health Service. Phil is in his second year as President of the Institute of Healthcare Engineering & Estate Management in the UK and is an Associate Lecturer at the Welsh School of Architecture and University of Wales College Cardiff, UK.

Register for February 18 Breakfast Forum [Click here](#)

February 26 Satellite Broadcast

“WHEN THE THIEF OF SIGHT COMES KNOCKING..... LOW VISION IN QUEENSLAND”

It is estimated that ~100,000 Queenslanders are significantly visually impaired in both eyes and approximately ~10,000 are legally blind (1); a number that is predicted to almost double by the year 2020. Tragically of those affected today, almost 75% are suffering from vision loss or blindness that could have been prevented or treated.

“The major eye diseases that cause blindness and vision impairment in Australia are macular degeneration, glaucoma and cataract. Together with diabetic retinopathy and uncorrected refractive error, they contribute to more than 90 per cent of vision impairment among older Australians.”

Our panel of experts can highlight referral pathways for those patients experiencing vision loss; where health professionals can access information resources and details of the low vision agencies and organisations operating within regional, rural and remote Queensland that can provide vision aids, mobility advice, and community support. Using interactive demonstrations, video clips and images our aim would be to indicate to health professionals, the major causes of vision loss, who does what, where and how their services can be accessed. *(For information on viewing sites phone 3234 0140)*

August 4 – 7 ACHSE National Congress



In Partnership with



ACHSE National Congress 4 – 7 August, Surfers Paradise Marriott Resort & Spa

The 2009 Congress theme ***“Building Our Healthcare System around People and their Needs”*** is focusing on the three sub themes of Building People, Building Services/Systems and Building Infrastructure. ACHSE has partnered with the Centre for Health Assets Australasia (CHAA), FBE, University of New South Wales to host this year’s event. This joint approach will provide a broader program with significant attraction for national & international presenters. CHAA was established in 2005 to undertake research and development work in the area of health asset and facility management. The partnership arrangement with ACHSE and CHAA will expand its typical health management focus by exploring current and emerging problems in the sustainability, design, financing and research of health facilities.

Congress Dinner



The Congress dinner will be an event not to be missed. This will be a fantastic evening of ***“Mystique” – Magic, Mystery and Illusion*** where Witches and

Wizards cast their spells! Delegates are invited to get into the theme of the evening and come dressed for the part.

The Dinner will be a mixture of fine food and wine, great entertainment with an emphasis on fun and enjoyment. The highlight of the evening will be the brilliant show by one of Australia’s most nationally recognised entertainers, MATT HOLLYWOOD. He has won Australia’s “Champion of Magic” and you are guaranteed a hilariously impressive and unforgettable performance. Matt will weave his comedy magic but no more, you will have to wait and see the show for yourself!

Fellowship

Fellowship is the highest level of membership within the College and demonstrates an ongoing commitment to excellence in health service management. Fellowship is a significant professional achievement and should be the aim of all College members. Its standing is recognized both nationally and internationally in the health management arena. The 2009 Fellowship program is about to get underway so, if you are interested, please email [Paul Monaghan@health.qld.gov.au](mailto:Paul.Monaghan@health.qld.gov.au)

March 26 One Day Workshop

"Hard Conversations" One Day Workshop – 26 March 2009, Brisbane

ACHSE (Qld) is again partnering with the Australian Leadership Development Centre to bring about this strategic management workshop.

Conversations are the vehicle through which truly effective leaders shape the attitudes, behaviours and performance of those around them. The staff around you do what they do because of the **hard conversations** you have had or failed to have with them. Sometimes **hard conversations** involve correction and confrontation, yet they also include encouragement, feedback and coaching. Whatever form they take, hard conversations are always based on honesty.



Topics covered:

- Shaping staff behaviour.
- Clarifying expectations.
- Strategic encouragement.
- The power of feedback.
- Managing emotions.
- Dealing with defensiveness.
- Crucial confrontations.
- Coaching for improvement.

Further information will appear on our website shortly.

New Event Registration System

You might have noticed that we are now using a new registration system for our events. This stores your information making subsequent bookings an absolute cinch! One key aspect is to ensure you 'add to safe senders list' the ACHSE invitation which ensures that all emails open up with 'live links' every time. If you do experience any difficulties, please email or telephone us and we will be happy to assist you.

We can be reached at mike@achseqld.org.au or debra@achseqld.org.au or on 3229 3170/3229 3171

Special Offer to ACHSE Members Only

Gold Coast Accommodation Package



The Courtyard Marriott is offering to ACHSE members overnight accommodation in an ocean view room for up to two adults and two children for just \$99.

This offer is valid for stays until 30 April 2009. Bookings are subject to availability and conditions apply. **You must quote your ACHSE membership number.**

Telephone 07 55793499 or email cy.oolcy.reservations@courtyard.com

Membership Survey

Late last year you might remember that we sent out a survey to check the demographics of respondents and their views on different areas of healthcare including the type of professional development activities which were most appealing. The results of that survey are now being analysed and results will be published shortly along with the names of the winners of the lucky draw prizes. Over 300 replies were received and we would like to thank those persons who took a few minutes to complete the survey questions.

To view results from the survey please click on the link: [Survey Results](#) and enter the password **qldachse**

VALE

We regret to inform you that former ACHSE member and Fellow of the College, Ms Rosemary Barker, passed away in Cairns in early January this year.

We look forward to working with you again throughout 2009 and to providing you with well-organised and truly valuable professional development opportunities.

With best wishes for a successful year.



Mike & Deb



We would like to say thank you for the continuing support of our

2009 ACHSE Sponsors

