



Established in 1945, The Australian College of Health Service Executives is now Australia's largest professional body representing health management.

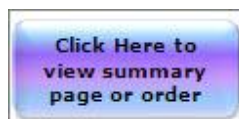
## ACHSE (QLD) E-NEWS SEPTEMBER 2009

**Wow! September already and the downhill run towards the end of 2009 starts to be a reality! However, ACHSE (Qld) continues with its packed program of CPD events and we have a number of exciting presentations coming up by overseas and local speakers in both breakfast forums and workshops.**



### **2009 National Congress Keynote Presentation Package.**

Following on from the most successful National Congress in recent years, we are pleased to be able to offer for purchase a complete package of Keynote Addresses through our "View on Demand" facility on the Queensland ACHSE website. This package has been added to the numerous other presentations available and which can assist members to accumulate CPD points.



To view a short presentation of the ACHSE 2009 National Congress highlights  
[Click Here](#)

## Short Workshop – ‘Using Twitter’.... The Smart Way!’ Thursday 10 August 2009



**Presenter: Julian LeFevbre**

**Choose from one of three session:**

1. 10:00am to 10:45am
2. 12Noon to 12:45pm;
3. 2:00pm to 2:45pm

**FORMAT:** Each session is limited to 8 participants, working ‘live’ and interactive from your computer. Communication will be via your keyboard or computer microphone.

**CONTENT:** This workshop is designed for people who do NOT have a Twitter account and will commence by helping you to set one up and then subsequently how to use it ‘smartly’.

[Click Here to  
view summary  
page or register](#)



## September Breakfast Forum

**Wednesday 16 September 2009**

**“A Bright Future for Children’s Healthcare in an Ageing Community”  
- Dr Peter Steer**

Whilst arguments continue to smoulder over the government’s choice of site for the new Children’s Hospital, potential access difficulties, number of available beds and postulated doctor support, Dr Steer will provide an update from his perspective in the “hot seat”.

[Click Here to  
view summary  
page or register](#)



## **Microsoft (Free) Breakfast Thursday 17 September 2009**

[Register now](#) 

Level 9 Waterfront Place

1 Eagle Street, Brisbane

**“Building the Foundations for Clinical Computing”**

### **Agenda**

#### **7.30 - 7.55am**

Light breakfast and registrations

#### **8.00 - 8.45am**

Clinical Computing - James Kavanagh, Microsoft eHealth Architect

#### **8.45 - 9.15am**

Health Technology Showcase - Windows 7, Sentillion, Motion Computing

#### **9.15 - 9.30am**

Questions

---

## **October Breakfast Forum Wednesday 21 October 2009**

**“Beds, Workers and Decisions for Hospital and Health Service Management”**

**Speaker: Dr Mark Mackay**

The presentation will cover the topics of strategic decision-making relating to hospital bed use, but also the need to better understand what the workers are doing. Hospital beds may be the focal point of the media, but it is crucial to better understand what’s happening with the workforce.



## Two Day Workshop

Thursday 22 & Friday 23 October 2009

9am – 5pm

“Executive Renewal”

Bardon Conference Centre

**Presenter: Shaun Killian** is the founder and director of the Australian Leadership Development Centre

Have you lost some of the passion for what you do? Could you be more energetic and committed at work? For many, enhancing your leadership impact is as much about rekindling the enthusiasm we once had for our work, as it is about skill development.



**Online registrations available shortly.**

---

## ACHSE STATILLITE BROADCAST – Thursday 29 October 2009

### Clinical Services Capability Framework (CSCF) Review

The *Clinical Services Capability Framework for Public and Licensed Private Health Facilities (2005) (CSCF)* outlines minimum requirements, including support services, staffing and safety standards in public and licensed private facilities in Queensland.

The current version of the CSCF has been in use since 2005 and requires review of its language, definitions, and service level descriptions to ensure it is applicable to public and private sector health services now and in the future.



### First November Breakfast Forum

Thursday 12 November 2009

“What health care will look like 10, 20, 50 years from today”

**Christopher Farr, Vice President, Sg2**

Chris will discuss the evolution of the patient; sites of care and illness and how innovations in technology will adapt. The presentation will feature examples of innovative leading practices we have noticed in Australia and around the world.

---

## **Second November Breakfast**

**Wednesday 18 November 2009**

**“Organising Healthcare.....!” – Professor Annabelle Marks**

**Topic to be advised.**

Current Roles:

Professor of Healthcare Organisation Middlesex University

Director NHS General Management Training Scheme- HR specialism

Honorary Professor University of Glasgow

Eminent Research Visitor 2009-11 University of Western Sydney Australia



### **Davis Balestracci Workshops**

The long-awaited return to Brisbane of Davis Balestracci will see him present two full-day workshops. His highly acclaimed “Data Sanity” workshop will be balanced by the “Human Side of Change” which deals specifically with how to bring about successful ‘change management’ in spite of all the personality traits encountered.

**Full-Day Workshop – Monday 2 November 2009. Venue to be confirmed.**

**“Data Sanity: Dealing With the Data “Beast” Through Statistical *Thinking*”**

**Davis Balestracci** began his career as an internal industrial statistical consultant, most significantly with 3M, where he received several corporate awards for his innovative teaching and applications of statistical methods. Davis has a B.S. degree in chemical engineering, an M.S. degree in statistics, yet describes himself as a “right-brained” statistician. He is well known for his provocative, challenging, yet humorous and down-to-earth public speaking style.

**Full-Day Workshop – Friday 13 November 2009. Venue to be confirmed.**

**Change Management: Handling the human side of change**

This workshop will focus on Davis’ prime objective of:

Facilitating a cultural transformation in improvement of quality and productivity at all levels through creating an “emotionally intelligent” environment in response to change that is committed to honest communication, process-oriented thinking, and data ‘sanity.’

## • View on Demand •



View on Demand explained: Filming breakfast presentations, satellite broadcasts and workshops and placing them on our website is an expensive exercise. We are consciously attempting to make Professional Development opportunities available to those persons who, for various reasons, cannot attend events in person. Therefore, such presentations will become available from [www.achseqld.org.au](http://www.achseqld.org.au) for purchase at a reasonable rate. Once payment has been received you will be provided with a link to take you to the event(s) of your choice. You will be able to view these as often as you like. Terms and Conditions will apply.



The wide range of CPD activities will hopefully provide something of value and interest to most persons working in the healthcare sector. Please book early as, in most cases, places are limited. If you don't see anything of interest to you, please send in your requests for different topics, perhaps with suggested speakers for consideration by our CPD Committee.



*Mike & Deb*

**We would like to say thank you for the continuing support of our  
2009 ACHSE Sponsors**

